



**Dialog One Language
Services | E-Brochure**

 **Main Number: 651-379-8600**

www.dialog-one.com



Dialog One Language Services

Who We Are...

Dialog One is a unique language service provider that helps businesses and public service organizations communicate effectively with their limited English-speaking customers and employees. Our distinct "Value Proposition" creates an Empathetic world, one that is connected through culturally sensitive communication, and promises to create a world "where everyone gets heard."

Program Specification:

- 200+ Languages
- Over 3k linguistic professionals

Quality Control

- Conducts language proficiency assessments
- Follows a strict code of conduct
- HIPAA compliant
- Performance management

Operations

- 24/7 Self-serv solution
- Human-centered and AI supported
- Multi-level service delivery model
- Innovative use of technology
- Integrates with 3rd party platforms
- Live customer support

Associations and Enrollment

- Member of the ATA
- USA-based operations



On-demand Phone and Video Interpreters

Connect instantly in over 200 languages with our certified interpreters, available 24/7. Access our service through the DOVI App, web browser, or landline, ensuring equal access for Limited English Proficiency families and the Deaf community. Major languages connect in 30-40 seconds, with rates varying by language pair and request urgency. [See QR code]



Document Translation & Localization

We provide fast, accurate translations to help clients communicate with Limited English Proficiency (LEP) individuals and meet regulatory requirements. Our services include text and audio translations, ensuring your message reaches diverse audiences. Transcreation ensures content stays culturally relevant across languages.



Proofreading & Editing

This service is perfect for light reviews of documents translated by third-party translators or machine translation tools. Dialog One is not responsible for errors in the original source document, and proofreading does not guarantee professional-grade translation unless performed by our team. Full disclosure of the document's origin and a signed acknowledgment are required.



On-site Interpreter

Dialog One provides in-person interpreting in over 200 languages, including American Sign Language, ensuring clear and empathetic communication when nonverbal cues matter. This service fosters inclusivity for Limited English Proficiency families and the Deaf community in settings like legal, medical, and educational consultations. Available 24/7 by appointment, with competitive rates and flexible subscription options. Requests typically require 3-4 days for spoken languages and 2-3 weeks for ASL interpreters.



AI Captioning and Transcription

Dialog One's AI Captioning and Transcription service fosters inclusivity and global engagement on a large scale. AI Captioning Events provides real-time multilingual simultaneous interpretation and transcription. This service allows attendees from diverse linguistic backgrounds to participate fully, ensuring that language barriers do not limit engagement or understanding during the event. Remote simultaneous interpretation (RSI) technology allows you to access an interpreter from anywhere in the world. Multiple organizations use RIS with live translation, multigoal presentations, and AI captions.



Multilingual Direct Connect

Dialog One Multilingual Direct Connect offers an innovative solution for seamless communication for limited English callers making inbound calls to your organization. Interpreters are connected immediately to direct the caller to the designated party. Use cases include making/canceling appointments and reporting sensitive health information, emergency conditions, or other considerations.

DOWNLOAD THE DOVI
APP TODAY!



SCAN ME



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Where everyone is heard Where everyone is heard Where everyone is heard