



Multilingual Call Center
Support | **E-Brochure**



Dialog One[™]
Where everyone is heard

TOLL FREE: 877.300.5326
www.dialog-one.com



Multilingual Call Center Support



When people call your business, you want them to receive immediate and professional customer service. When someone calls on behalf of your business, you expect the same. Whether you need someone to answer questions, take down information and interact with your potential customers or follow up on business inquiries, Dialog One is ready to help.

Dialog One provides courteous and professional call center representatives who are already trained as customer service representatives so that you can concentrate on running your business. We provide answering service staff, inbound and outbound call center services, order taking, inventory control and other basic support and administrative services. We provide customers with the ability to start, manage and run their operations quickly and cost efficiently without sacrificing quality and productivity.

Our Services:

Our range of services are designed to provide the opportunity for a tailored solution to each client's individual needs. This allows you to select the elements that suit you and your business requirements, rather than committing to a packaged approach which does not take into consideration your specific objectives. Our services include, but are not limited to:

- Inbound & Outbound
- Inbound Order Taking
- Customer Service/Support
- Technical Support/Help Desk
- Out-of-Office Receptionist/Answering
- Reservations
- Direct Marketing Response
- Chat Services
- Bilingual Sales/Telemarketing
- Lead Generation
- Surveys and Upselling
- Call Blasting Response

Translators + Interpreters + Cultural Mediators + More



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